

Celebrating



Years of Proud Moments

I'm proud to be part of SkyTeam because

...innovation and communication are at the core of the alliance.

Alain Salhab

Supervisor Traffic and Procedures, Middle East Airlines

...we've overcome challenges over the last five years to provide seamless travel connections through solutions like SkyTeam Rebooking – an alliance and industry first.

Mohammed AL Jaghthami

Delegated Manager of Alliance Operations, Saudia

...it means we're part of one big family of 19 different airlines connecting all around the world and continuing to evolve.

Soo Jin Chang

Assistant Manager, Global Sales Team Passenger Business Division, Korean Air

...next year the alliance will mark its 20th year and I will be proud to be one of thousands of SkyTeam employees that celebrates the anniversary.

Ladislav Bednar

Manager Alliances & International Relations, Czech Airlines

...it means we're a player in the major league of airlines. Going through the joining process, making sure all requirements were met, helped us to raise the bar and improve internally.

Ricardo Lehmacher

VP Management Control, Airport Operations, Aerolineas Argentinas



AEROFLOT

Aerolíneas Argentinas

AEROMEXICO

AirEuropa

AIRFRANCE

Alitalia

CHINA AIRLINES

CHINA EASTERN

CZECH AIRLINES

DELTA

Garuda Indonesia

Kenya Airways

KLM

KOREAN AIR

MEA

SAUDIA

TAROM

Vietnam Airlines

XIAMENAIR

I'm proud to be part of SkyTeam because

...of the way we've made great efforts with our alliance partners in delivering SkyPriority and SkyTransfer, meaning our customers experience fast-track convenience, hassle-free transfers and proactive service recovery.

Joshua Gu

Assistant Director General, Airport Services, China Eastern

...the alliance's Go Round the World Pass allows customers the opportunity to travel seamlessly around the globe. I'm also proud of SkyPriority – a strong brand that's clearly visible in airports.

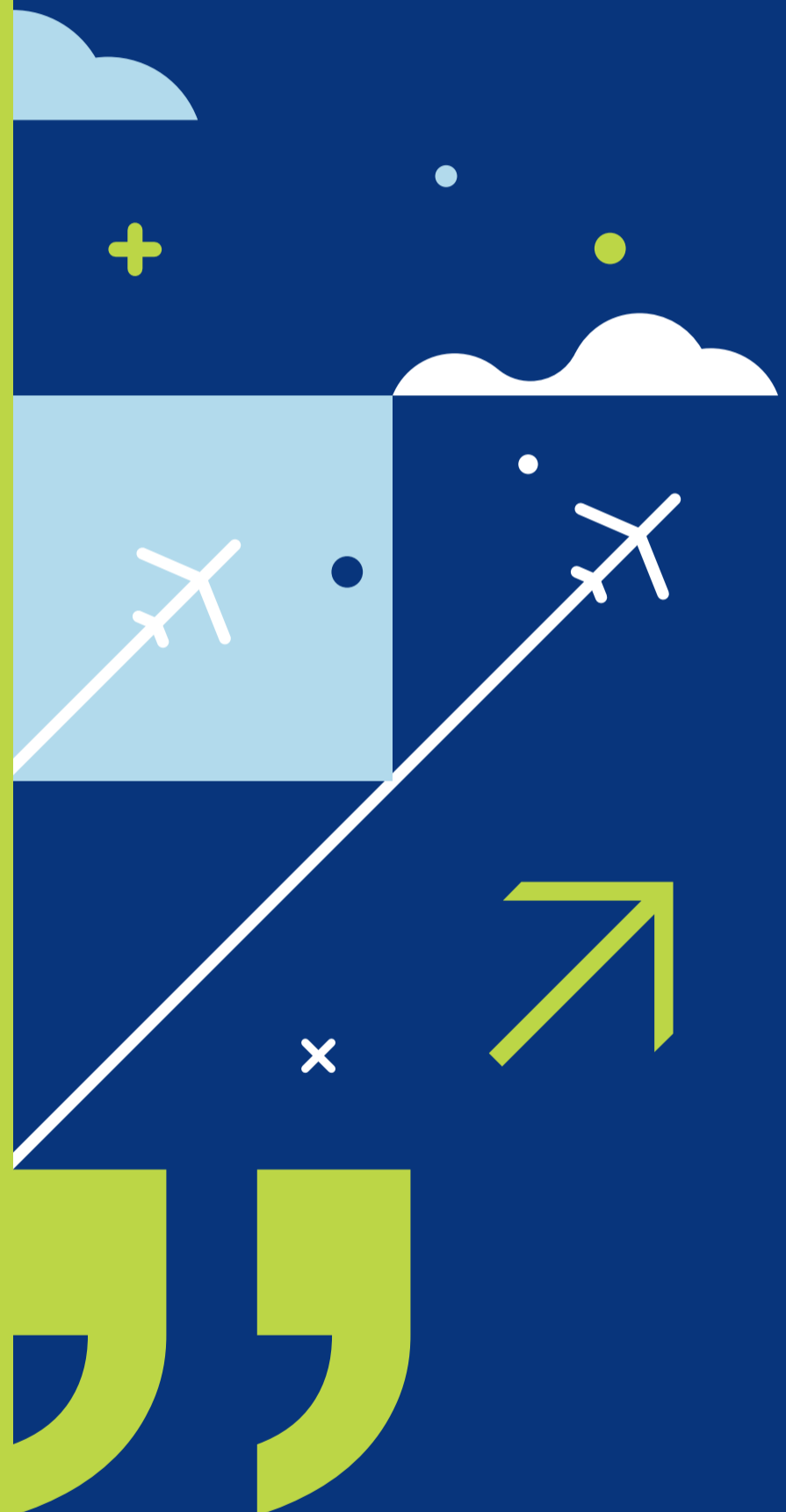
Jackson Kamande,

Revenue Manager Pricing, Kenya Airways

...it gives small sized airlines like ours the opportunity to benefit from technological strategy, innovation and a strong, quality brand, which enables us to reach out beyond our existing markets and provide customers with a wider choice.

Abraham Herrero Perucha

Senior Corporate Support, Air Europa



I'm proud to be part of SkyTeam because

...of the many customers focused, customer-centric initiatives. I'll be proud of SkyTeam next year if we keep forging down the path of adding additional carriers to the Digital Spine.

Brian Schroeder

Alliance Partnerships & GDS Support, Delta

...its global network enables us to deliver Garuda Indonesia hospitality to a global audience. The alliance's development of new technology, together with SkyTeam's standards in customer experience, gives inter-airline passengers a seamless experience.

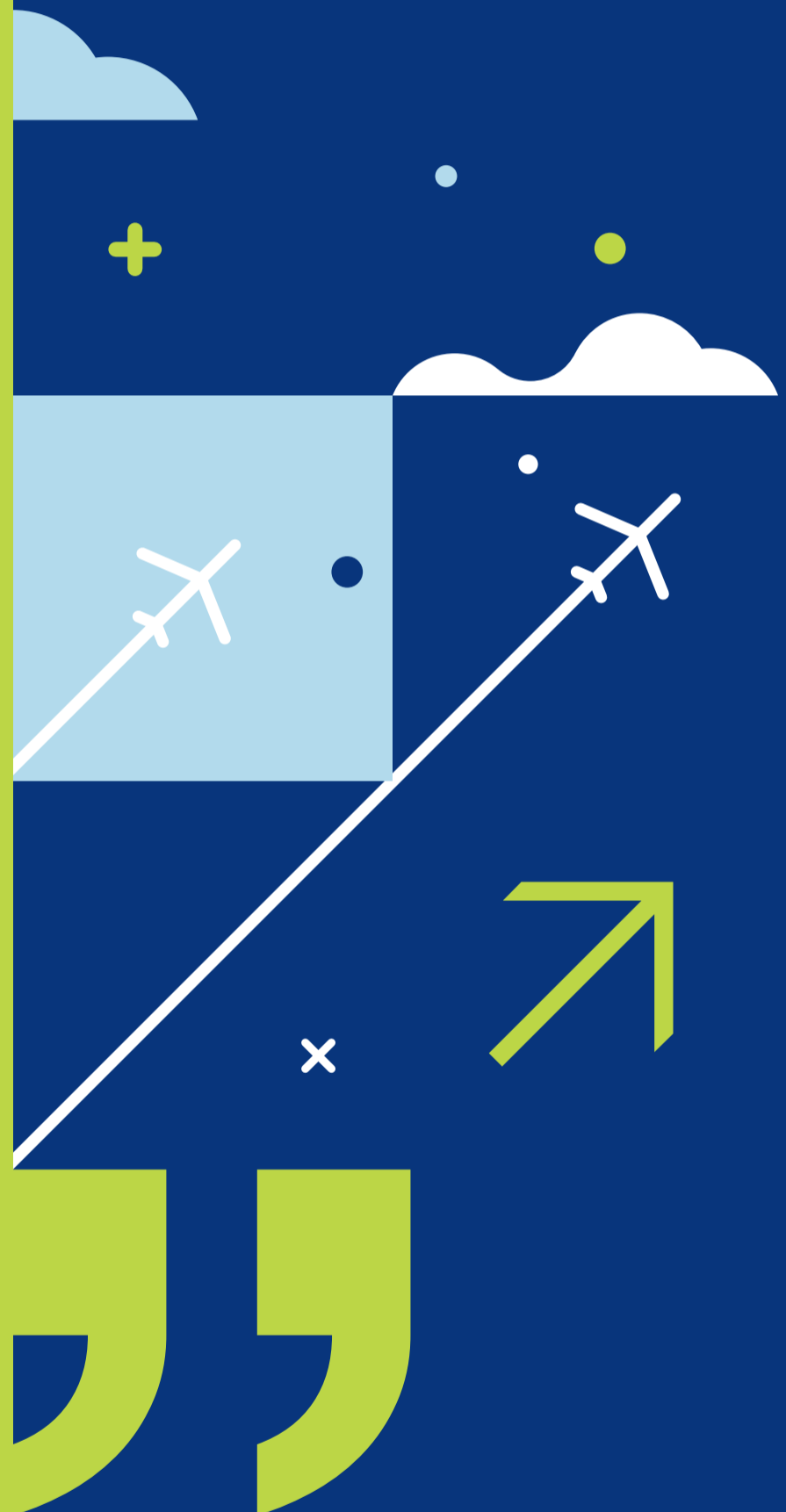
Ninik Kantiwilujeng

SkyTeam Manager, Garuda Indonesia

...it has enabled us to improve our services by extending our network globally. Through the alliance, we offer convenient international flights and lounge access at different international airports while our Frequent Flyers can earn and redeem miles easily around the world.

Beryl Achieng Opondo

Manager Transfers and Special Services, Kenya Airways



I'm proud to be part of SkyTeam because

SkyTeam is the first airline alliance to provide this exclusive service. The ability to satisfy travelers' flying requirements with convenient, accessible and timely services when there are abnormal situations is a key SkyTeam advantage. I am honored to be a part of the SkyTeam Alliance serving travelers from all around the world.

Miss Lo, I-Fen

Traffic Agent, Customer Service, Ground Services Division, China Airlines

...of the exceptional colleagues from all walks of life, the customer value proposition and the acknowledgment and understanding that changes are sometimes necessary to remain relevant in an incredibly dynamic environment.

Justin Lawson

Alliance Partner Development & Operations, Delta

...together with all colleagues representing their airlines, we've built a strong relationship, not only for business, but also friendship and collaboration. Thanks to this collaboration, all members can put together a worldwide offer for their customers – with an extended network and benefits – whilst maintaining their own culture and identity.

Fabio Colagiovanni

BtC Marketing and Partnership Manager AIR FRANCE – KLM, Italy

