


Celebrating  
19 proud years

Click on the  symbols to discover more about what makes us proud

SKY  
PRIORITY™




SKYTEAM®  
LOUNGE

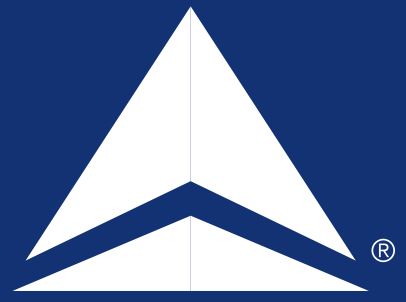
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AEROFLOT DELTA KLM KOREAN AIR CZECH AIRLINES

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Our four founding members who started the story of SkyTeam

And every member that has joined us along the way

AIRFRANCE

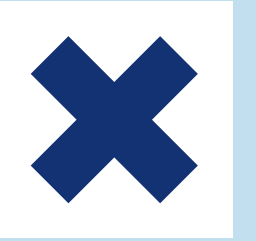
AEROMEXICO

DELTA

KOREAN AIR

SKYTEAM®  
Caring more about you™



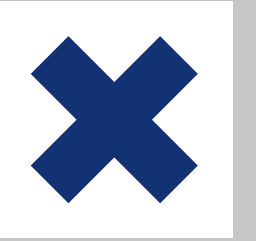


# Our SkyTeam lounges

This year we're celebrating 10-years of SkyTeam branded lounges. We'll soon be opening new lounges at Istanbul and Santiago de Chile, bringing our total number of branded lounges to eight and adding to 750+ affiliated lounges worldwide.





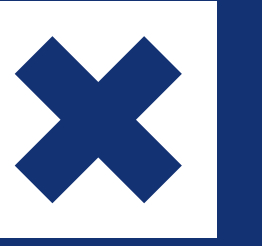


**SKY  
PRIORITY™**

SkyPriority – the most comprehensive airport fast-track service in the world

SkyPriority is available at 940+ airports globally. The most comprehensive priority service of any alliance, we're continually shaping it with customers to make sure it will meet their needs in the future.





# Using new technology to deliver a more seamless customer experience

Last year's launch of the Digital Spine marked a turning point in the alliance. It now connects Aeromexico and Delta for seats. Our focus is on creating a seamless experience for service recovery, seats, check-in, bags and loyalty.

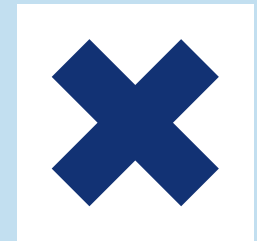




# Our enhanced recognition program for our members' Elite Customers

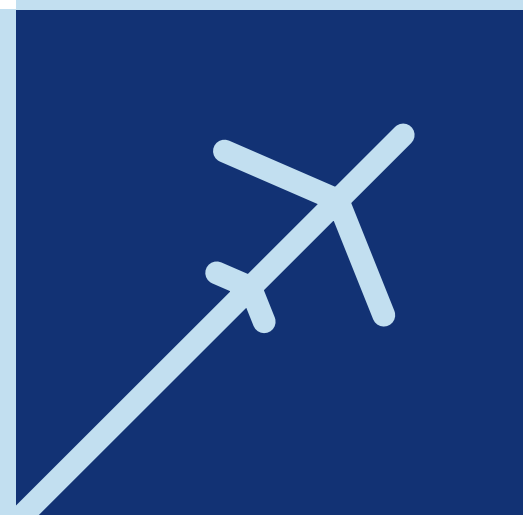
Enhancements rolled out this year are already benefitting 4 million customers, ensuring they're recognized at every step of their journey.





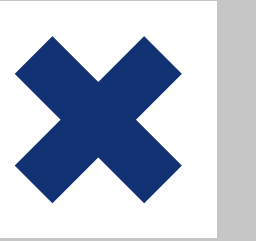
# Our flight attendants

Our flight attendants are the ambassadors of SkyTeam, which is why we've put them at the heart of our latest advertising campaign.

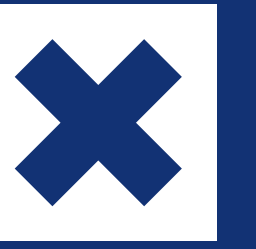




Covering 90% of the world's traffic through our global network of members







# Helping people travel the world on a single ticket

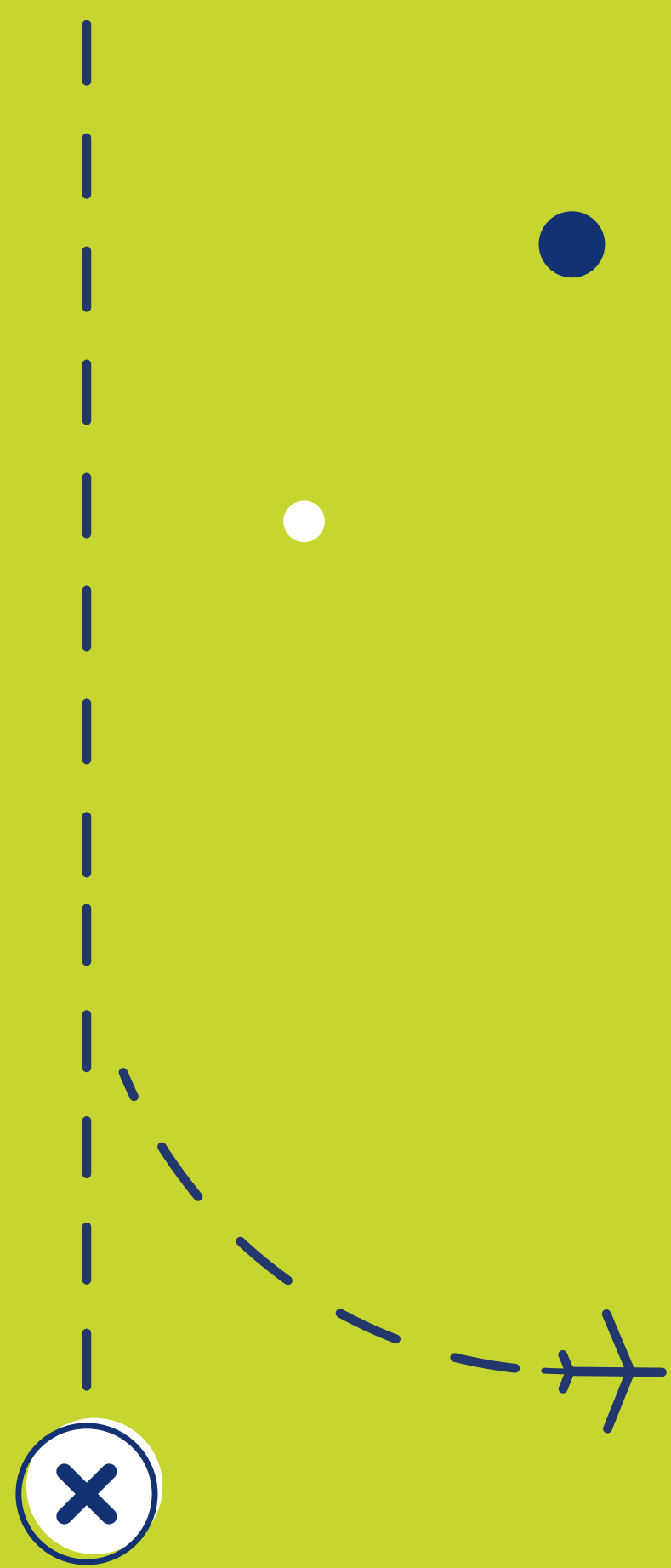
Our Go Round the World pass can transport customers across the globe, enjoying between two and fifteen stops and taking advantage of per segment upgrades.

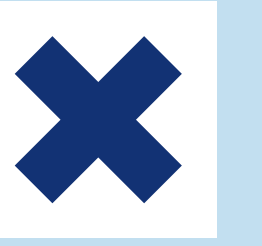
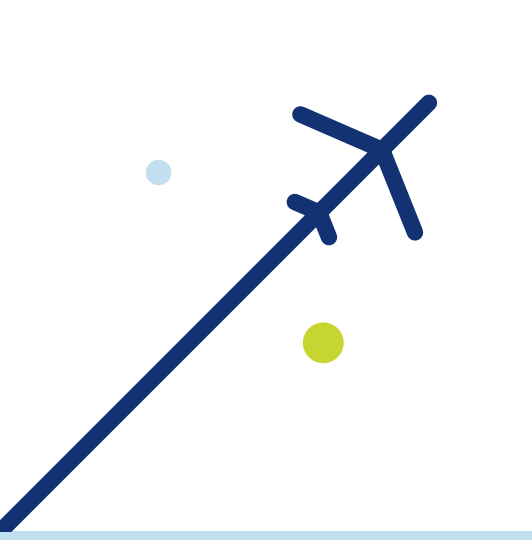




# Helping get our customers back on their way when things don't go to plan

The last 12 months have seen SkyTeam Rebooking successfully start its rollout. The technology is now available across all 19 members and will be available at 100+ airports by the end of 2019.





Seamlessly connecting 30 million customers between our members every year

SkyTransfer brings together five solutions to deliver a smoother and more efficient transfer service for every connecting passenger and their baggage.

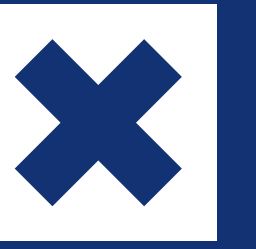




# Being the first alliance to offer a comprehensive 'Plan & Book'

Our handy metasearch shows customers all members' flights, prices and availability on one page at [SkyTeam.com](https://www.skyteam.com)





# Our new and improved airport maps

Covering 39 major global airports and supporting multiple languages, our airport maps help travelers navigate airports with ease.



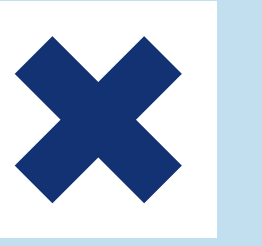




# Having women in leadership positions across all areas of our business

We're proud to have women in leadership across the alliance, including Air France CEO Anne Rigail, Air Europa's CEO Maria José Hidalgo and SkyTeam CEO and Managing Director Kristin Colvile.

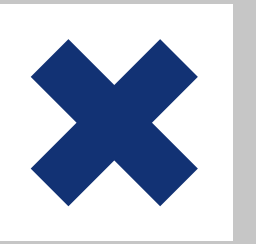




Our members who have formed deep relationships with Joint Ventures and equity partnerships

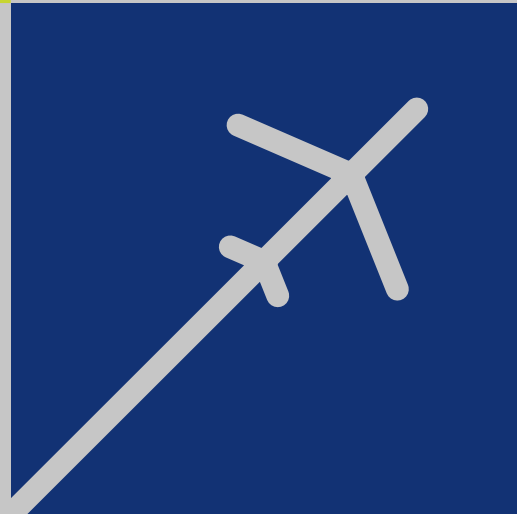
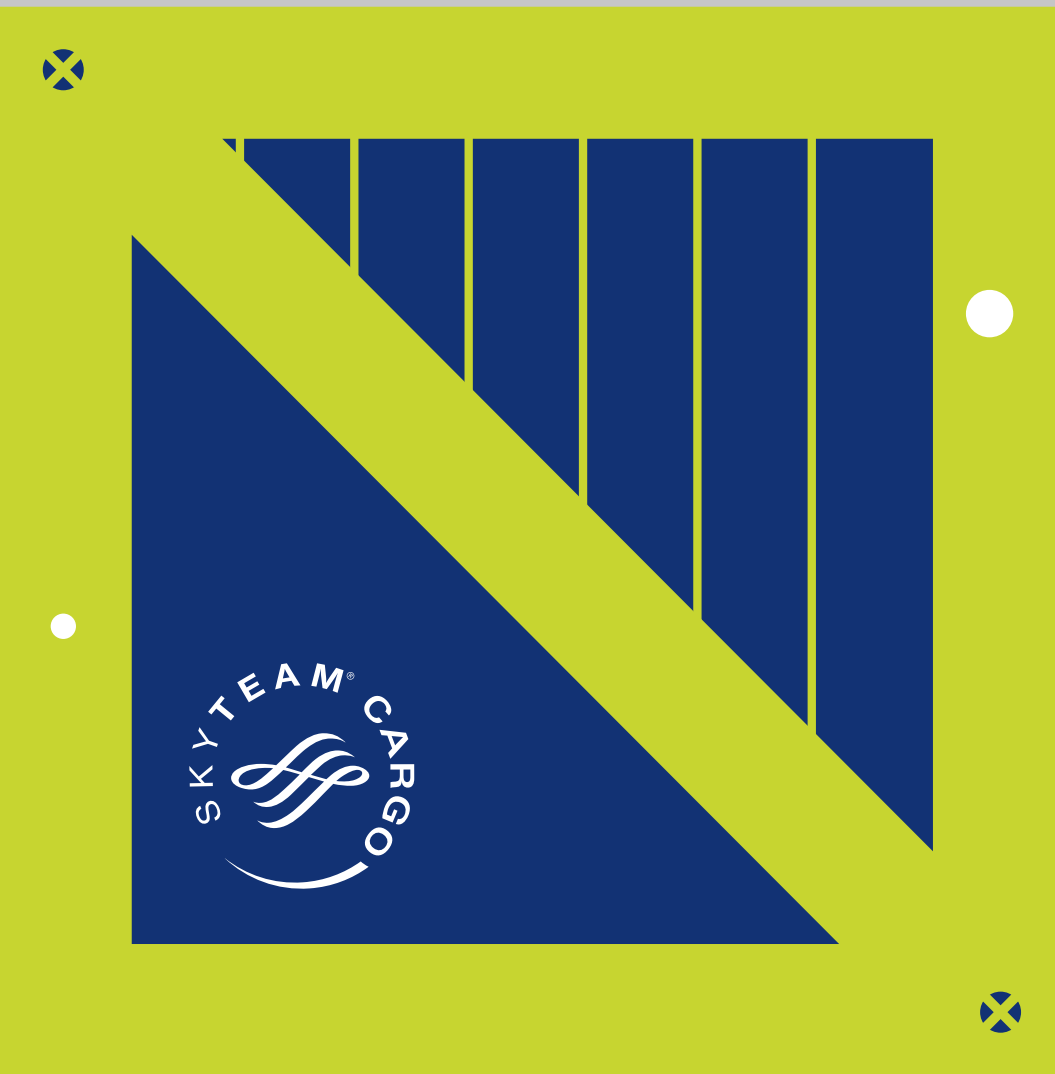
SkyTeam is home to the first JV on the North Atlantic between Delta and Air France – just one of the many JVs between our members.

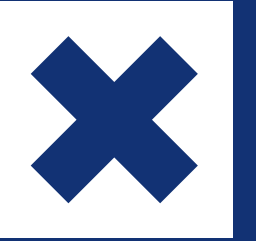




Being the first and only cargo alliance in the world

SkyTeam Cargo this year welcomed its 12th member, Saudia Airlines.





# SkyTeam's signature: “caring more about you”

Everything we do and every department at SkyTeam strives towards creating a better experience for customers.



AEROFLOT



DELTA

Having some of the most experienced airlines in the industry

Our airlines have decades of experience but remain active and young at heart. 2019 sees several big milestones, including KLM's 100th anniversary and Korean Air's 50th anniversary.

KLM

KOREAN AIR



CSA CZECH AIRLINES

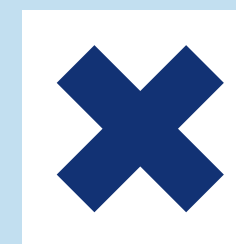
SKYTEAM®  
Caring more about you™





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The way our members' 500,000+ colleagues look after more than 630 million customers across the alliance each year





# Our upcoming 20th anniversary and a bright future

We're proud of how our 19 members work together across an extensive global network to welcome customers on more than 14,500 daily flights to 1,150+ destinations in 175+ countries.

